



Pathways Evaluation

GPSC completed an independent evaluation of Pathways in 2015

97%

report that Pathways has improved the referral process

IMPROVED
PATIENT CARE

Shorter Wait Times

Pre 2.9 → Post 3.8

Faster Appointment Confirmations

2.9 → 3.7

Better SP / Patient Matches

3.3 → 4.2

More Efficient Referral Process

3.5 → 4.2

Improved GP / SP Relationships

3.7 → 4.0

Increased Office Efficiency

3.8 → 4.3

INCREASED
EFFICIENCY

Very
Poor

Poor

Fair

Good

Very
Good